



## **EngSoft Solutions**

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*Providers of*

### **Water Quality, Distribution & Collection Software**

**Backflow Prevention - Hydrants - Meters - Valves - FOG/Grease Traps**

**Reclaimed Water - Fire Suppression Systems**

**Work Order Management and Inventory Control Software**

#### **XC2 Update from Billing/CIS System**

##### **User Initiated version**

Updates/Imports customer data from your billing system.

Allows Creation of Facility Records from Import file if no match exists in XC2

XC2 will be configured to interface with your CIS/Billing system. Interface will be accomplished via "transfer files" (Ascii Text). There will not be a "direct connection" to the CIS/Billing System.

Requires testing at EngSoft office,

We will need your current XC2 Data file and a current update file from your billing system

Requires an ASCII Text, tab delimited/or fixed field length file generated by your billing (CIS) system.

File must be always the same format.

Requires a unique site identifier, specific field names, and order.

See the XC2 Billing System Update/Import Guide for EXACT specifications.

A file will need to be generated by your CIS/Billing system in order for XC2 to perform this task. This file must fit the agreed upon format and be placed in an agreed upon location on a hard drive that is available to the XC2 Server Software.

**NOTE:**Your IT/billing system personnel will need to create the mechanism that creates this file.

Creation of this file will not be performed by EngSoft.

#### **NOTE:**

Pricing Includes no more than 2 (two) test files from your CIS system. If more tests are needed due to improper download or format, additional cost will be effective.

Other fields may be available. Inquire on an individual basis.

Custom functions also available. Inquire for pricing.

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