



EngSoft Solutions

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Providers of

Water Quality, Distribution & Collection Software

Backflow Prevention - Hydrants - Meters - Valves - FOG/Grease Traps

Reclaimed Water - Fire Suppression Systems

Work Order Management and Inventory Control Software

XC2 Update from Billing/CIS System

On-Server Version (Runs on XC2 Server) Not User Initiated.

XC2 will be configured to automatically interface with your CIS/Billing system. Interface will be accomplished via "transfer files" (Ascii Text). There will not be a "direct connection" to the CIS/Billing System.

Automatic Scheduling to Update customer data from your billing system.

Scheduling modifiable by System Administrator

Set by Frequency (Monthly/Weekly/Daily)

Set time of Update

System will track Date and Time of Next Update

System will track Date and Time of Last Update

Email notification sent to system administrator when update starts and finishes along with update summary, to Error Report.

XC2 can delete update file from server when update is complete. (Admin Pref)

Requires testing at EngSoft office,

We will need your current XC2 Data file and a current update file from your billing system

On-Site Setup and Testing available at additional charge.

Requires an ASCII Text, tab delimited file generated by your billing (CIS) system.

File must be always the same format, named the samed and placed in the same location on the server machine.

Requires a unique site identifier, specific field names, and order;

see the XC2 Billing System Update/Import Guide for EXACT specifications.

Customer/site data will be imported and/or updated from the CIS/Billing system into the XC2 system, automatically (no user intervention) on a scheduled basis.

A file will need to be generated by your CIS/Billing system in order for XC2 to perform this task. This file must fit the agreed upon format and be placed in an agreed upon location on a hard drive that is available to the XC2 Server Software.

NOTE:Your IT/billing system personnel will need to create the mechanism that creates this file. Creation of this file will not be performed by EngSoft.

NOTE:

Pricing Includes no more than 2 (two) test files from your CIS system. If more tests are needed due to improper download or format, additional cost will be effective.

Other fields may be available. Inquire on an individual basis.

Custom functions also available. Inquire for pricing.